

Please note: pursuant to decisions by various district courts regarding the 2024 Final Rule implementing Section 1557, entitled Nondiscrimination in Health Programs and Activities, 89 Fed. Reg. 37,522 (May 6, 2024) (“2024 Final Rule”), certain provisions regarding gender identity are stayed nationwide. Other provisions are stayed or enjoined as indicated at www.hhs.gov/1557.

RALEIGH NEUROSURGICAL AND SPINE SURGERY CENTER NONDISCRIMINATION POLICY

Raleigh Neurosurgical and Spine Surgery Center complies with all applicable federal civil rights laws, including Section 1557 of the Affordable Care Act (Section 1557). Raleigh Neurosurgical and Spine Surgery Center does not discriminate on the basis of race, color, national origin (including limited English proficiency and primary language), age, disability, or sex (consistent with the scope of sex discrimination described at 45 CFR § 92.101(a)(2))

In compliance with Section 1557 and other federal civil rights laws, we provide individuals the following in a timely manner and free of charge:

- **Language assistance services.** Raleigh Neurosurgical and Spine Surgery Center will provide language assistance services for individuals with limited English proficiency (including individuals ‘companions with limited English proficiency) to ensure meaningful access to our programs, activities, services, and other benefits. Language assistance services may include:
 - Written translated documents
 - Qualified interpreters, including American Sign Language interpreters via phone or video
- **Appropriate auxiliary aids and services.** Raleigh Neurosurgical and Spine Surgery Center will provide appropriate auxiliary aids and services for individuals with disabilities (including individuals ‘companions with disabilities) to ensure effective communication. Appropriate auxiliary aids and services may include:
 - Written translated documents
 - Qualified interpreters, including American Sign Language interpreters via phone or video
- **Reasonable modifications.** Raleigh Neurosurgical and Spine Surgery Center will provide reasonable modifications for qualified individuals with disabilities, when necessary to ensure accessibility and equal opportunity to participate in our programs, activities, services, or other benefits.

For additional assistance, you may also contact Section 1557 Coordinator: **ASC Administrator or Clinical Director at 984-884-1600.**

If you believe Raleigh Neurosurgical and Spine Surgery Center has failed to provide these services or has discriminated in another way on the basis of race, color, national origin, sex, age, or disability, you can:

1. File a grievance with Raleigh Neurosurgical and Spine Surgery Center
Raleigh Neurosurgical and Spine Surgery Center, Administrator
5241 Six Forks Road, Ste#200
Raleigh, NC 27609
984-884-1600
2. File a complaint with the U.S. Department of Health and Human Services, Office for Civil Rights:

Electronically: <https://ocrportal.hhs.gov/ocr/smartscreen/main.jsf>

Via mail: U.S. Department of Health & Human Services
200 Independence Avenue, S.W. – 509F, HHH Building
Washington, D.C. 20201

1-800-368-1019, 800-537-7697 (TDD)

Complaint forms are available at:

<http://www.hhs.gov/ocr/office/file/index.html>.

Spanish: ATENCIÓN: si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística.

Llame al 711-984-884-1600

Vietnamese: CHÚ Ý: Nếu bạn nói Tiếng Việt, có các dịch vụ hỗ trợ ngôn ngữ miễn phí dành cho bạn. Gọi số 711-984-884-1600

French: ATTENTION ::Si vous parlez français, des services d'aide linguistique vous sont proposés gratuitement. Appelez le 711-984-884-1600

Hmong: LUS CEEV: Yog tias koj hais lus Hmoob, cov kev pab txog lus, muaj kev pab dawb rau koj. Hu rau 711-984-884-1600

Tagalog: PAUNAWA: Kung nagsasalita ka ng Tagalog, maaari kang gumamit ng mga serbisyo ng tulong sa wika nang walang bayad. Tumawag sa 711-984-884-1600

Cambodian: ប្រយ័ត្ន៖ បរើសិនជាអ្នកនិយាយ ភាសាខ្មែរ, បសវាន់ន្ទយខ្ពុនកភាសា បោយមិនគិតគ្រួល គឺអាចមានសំរាប់បរើអ្នក។ ចូរ ទូរស័ព្ទ
Mon-Khmer, -711-984-884-1600

Hindi: ध्यान दें: यदि आप हिंदी बोलते हैं तो आपके लिए मुफ्त में भाषा सहायता सेवाएं उपलब्ध हैं। 711-984-884-1600

Japanese: 注意事項：日本語を話される場合、無料の言語支援をご利用いただけます。 711-984-884-1600

Chinese: 注意：如果您使用繁體中文，您可以免費獲得語言援助服務。請致電711-984-884-1600

Korean: 주의: 한국어를 사용하시는 경우, 언어 지원 서비스를 무료로 이용하실 수 있습니다. 711-984-884-1600

تتوافر لك بالمجان. اتصل برقم (رقم هاتف
ARABIC 711-984-884-1600: الصم والبكم

Russian: ВНИМАНИЕ: Если вы говорите на русском языке, то вам доступны бесплатные услуги перевода. Звоните 711-984-884-1600

Gujarati: સુચના: જો તમે ગુજરાતી બોલતા હો, તો નન:શુલ્ક ભાષા સહાય સેવાઓ તમારા માટે ઉપલબ્ધ છે. ફોન કરો 717-984-884-1600



German: ACHTUNG: Wenn Sie Deutsch sprechen, stehen Ihnen kostenlos sprachliche
Hilfsdienstleistungen zur Verfügung. Rufnummer:
711-984-884-1600

Laotian: ໂປດຊາບ: ຖ້າວ່າ ທ່ານເວົ້າພາສາ ລາວ, ການບໍລິການຊ່ວຍເຫຼືອດ້ານພາສາ, ໂດຍບໍ່ເສັຽຄ່າ,
ແມ່ນມີຮ່ວມໃຫ້ທ່ານ. ໂທຮ

Este aviso está disponible en el sitio web de El Centro de Cirugía de Brunswick: <https://rnssurgery.com>

711-984-884-1600